

Client Complaint Document

Your details

Name: _____

Address: _____ Phone # _____

Email: _____ Preferred contact: _____

If your complaint relates to someone else, please complete your contact details

Name: _____

Address: _____ Phone # _____

Email: _____ Preferred contact: _____

Relationship to the person: _____

Can you please let us know what your complaint relates to?

Works <input type="checkbox"/>	Team member /s <input type="checkbox"/>	Products <input type="checkbox"/>	Safety <input type="checkbox"/>	Cost of works <input type="checkbox"/>
Timeframes <input type="checkbox"/>	Performance <input type="checkbox"/>	Injury <input type="checkbox"/>	Warranty <input type="checkbox"/>	Criminal activity <input type="checkbox"/>
Personal issue <input type="checkbox"/>	Property damage <input type="checkbox"/>			

Can you please provide details?

What outcome are you seeking?

Do you have any documentation related to this complaint?

Is this claim related to NDIS? Y/N

Please send this completed form to infoih@Intelligenthome.com.au OR post to 26 Walters Drive Osborne Park 6017. We have a Complaints Management Process which we will follow once your submission has been made.